## SUPPORT POLICY STATEMENT FOR MEMBERS AND THEIR FAMILIES

At U.S. Naval Support Activity (NAVSUPPACT), Naples, Italy, we recognize that our people; military, civilian, or contractor; and their family members, are our greatest assets. Every member of the NAVSUPPACT Naples team is duty bound to support our personnel in their personal and professional development, and to ensure that they receive assistance in times of need.

Our installation has numerous resources, facilities, and specially trained personnel that are here to help people face, and get through, difficult situations. These resources include the Fleet and Family Support Center, U.S. Naval Hospital, Region Legal Service Office, Navy and Marine Corps Relief Society, and many more. It is the responsibility of every Department Head and Leader to be familiar with these resources and to encourage personnel to use them when appropriate.

In some cases, our local facilities may not be sufficient to the need. When there is a possibility of an Overseas Screening Deficiency Report, an Early Return Request, Medical Evacuation, Medical TDY, a Red Cross message, a serious health issue or any other situation requiring care departure from the NAVSUPPACT Naples area, the chain of command must be notified immediately. As a command we will act quickly to ensure there are no undue delays to getting necessary care when and where needed. We will handle these matters with sensitivity and ensure adherence to rules and regulations regarding privacy.

Your commitment to understanding available options and seeking appropriate care for those in need improves the quality of life and the quality of service for our personnel and their families.

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